

SECTION FOUR

USEFUL CONTACTS



USEFUL CONTACT DETAILS – EMERGENCY, SUPPORT AND ADVICE

EMERGENCY CONTACT DETAILS:

Please find below contact details in case of an emergency.

Organisation	Contact Details	Website
Police (Child Protection Team)	999	
NSPCC (National Society for the Prevention of Cruelty to Children)	0808 800 5000 free 24 hour helpline	www.nspcc.co.uk
England Hockey Ethics & Compliance Manager (Lead for Safeguarding and Child Protection at England Hockey)	t: 01628 897500 e: safeguarding@englandhockey.co.uk	www.englandhockey.co.uk/safe
Your Welfare Officer	Sarah Lower cwo@upminsterhc.co.uk	
Deputy Welfare Officer	Jo Monaghan cwo@upminsterhc.co.uk	

STATUTORY AGENCIES:

Agency	Who are they:	Contact Details
Local Safeguarding Children Board (LSCB)	The main responsibility of the LSCB is to coordinate and quality assure the safeguarding of children activities.	Contact your local council.
Local Authority Designated Officer (LADO)	A LADO works with children services whilst managing allegations against people who work with children.	Contact your local council.

CONTACT DETAILS:

The following organisations offer specialist support and advice for specific areas of abuse.

Organisation	Contact Details	Website
Childline	0800 1111	www.childline.org.uk
Free helpline for children and young people.		
Child Protection in Sport (CPSU)	0116 234 7278	www.thecpsu.org.uk
A division of the NSPCC providing safeguarding knowledge and advice specifically within sport.		
BULLYING		
Kidscape	0207 730 3300	www.kidscape.org.uk
Charity helping prevent bullying.		
Bullying UK	0808 800 2222	www.bullying.co.uk
Advice and support for those being bullied.		
INTERNET SAFETY		
Think You Know	0870 000 3344	www.thinkyouknow.co.uk
A guide to internet safety and safe surfing. Specific areas for young people, parents, teachers.		
Child Exploitation Online Protection Centre (CEOP)	0870 000 3344	www.ceop.police.uk
CEOP aim to tackle child abuse whilst providing information and advice for parents.		
SUPPORT		
British Association for Counselling and Psychotherapy (BACP)	T: 01455 883300 E: bacp@bacp.co.uk	www.bacp.co.uk
Advice on talking therapies, including contact details of counsellors.		
Samaritans	08457 909090	www.samaritans.org



**ENGLAND
HOCKEY**

ETHICS AND COMPLIANCE TEAM CONTACT DETAILS:

Responsibility for safeguarding in hockey falls with the Ethics and Compliance Team, who will be pleased to answer any questions or queries relating to any aspect of safeguarding and protecting young people:

- **Ethics and Compliance Manager (Lead for Safeguarding)** – contact for any child protection concerns
- **Ethics and Compliance Officer** – general safeguarding enquiries
- **Disclosure and Barring Service (DBS) Coordinator** – recruitment related queries

Tel:

01628 897500

Email:

safeguarding@englandhockey.co.uk

Address:

England Hockey, Bisham Abbey
National Sports Centre, Marlow,
Bucks, SL7 1RR

